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The reception took place in accordance with the schedule of meetings senior authorities with citizens in towns and districts in October 20015. During the reception citizens mostly addressed with such problems as teachers enrolment and work place changes from one school to another, including transfer from one district to another, restoration at work, diploma nostrification, secondary vocational schools and higher schools students transfer to another educational institutes, improvement of material technical base of educational institutes, payment for education and other issues.

54 54 calls of the citizens were examined and many of them were solved at place. In connection with a row of problems relevant authorities of the ministry were given special instructions.

Citizens' requests which were not concerned to the ministries duties and some personal issues also were taken in account and transferred to relevant bodies.